

**EFFECTIVE**

October 1, 2020.

**Subject(s)**

The Michigan Department of Health and Human Services (MDHHS) receives, investigates, and resolves complaints made by individuals or their legally authorized representatives of alleged violations of Section 1557.

To file a grievance either:

- Make complaint in writing and submit it to the MDHHS section 1557 coordinator at [MDHHS-Section-1557@michigan.gov](mailto:MDHHS-Section-1557@michigan.gov).
- Electronically file a complaint (or request a complaint package) via the Office for Civil Rights (OCR) U.S. Department of Health and Human Services at [www.hhs.gov/ocr](http://www.hhs.gov/ocr).
- Call OCR's toll-free number at 800-368-1019 or 800- 537-7697 (TDD).

*Reason:* Updated email address.

**MANUAL  
MAINTENANCE  
INSTRUCTIONS**

**Changed Items ...**

[APX 680](#)